

Returning a Kangaroo Z-Box and transmitter for Repair

Getting a repair on the electronics of your Kangaroo is easier than ever with Z-Series. If your electronics are in need of repair, simply remove Z-box following instructions below or follow this link for a step by step video:

<https://www.youtube.com/watch?v=uUZ3BY1C6ms>

1. Unplug wiring harnesses connecting Z-Box to Steering and to Handle Assembly.
2. Using Phillips screwdriver, remove the two screws underneath battery tray that connect Z-Box to tray.
3. Lift Z-Box from battery tray. Gently pull wires until a plug-in is visible. Unplug connection to internal wiring.
4. Unscrew antenna from Z-Box.
5. **Place Z-Box, CaddieCommand transmitter, and antenna inside a USPS small Flat Rate box.** Flat Rate box is included in the original packaging of your Z-Series. (Additional boxes are also available at no cost at your local post office.)
NOTE: Insurance coverage on Flat Rate box totals \$50. Kangaroo recommends purchasing an additional \$350 of coverage in case of damage caused during shipping.
6. Contact Kangaroo owner support department for a return authorization number.
Phone: 828-436-2101 ext. 2230
E-mail: JohnRaines@KangarooGolf.com
7. Mail Flat Rate Box to Kangaroo at:
111 Kangaroo Drive
Columbus, NC 28722



Be sure to include your transmitter!